

Helpline Support Coordinator

Salary: £30,730.77 pa pro rata

An auto-enrolment pension scheme with 5% Employers' contribution.

Permanent 18 hours per week - 08:00 to 14:00 Mon, Tuesday and Wednesday. Home based.

26 days Annual Leave plus statutory holidays.

Closing date for this post is Tuesday 21st April 2026 at 4PM.

Applications after this date will not be accepted.

Interviews are likely to be on Thursday 30th April (am) 2026 via Microsoft Teams, or in-person in Leeds.

For an application pack please visit <http://www.stophateuk.org/jobs>

If you have questions about the position after having downloaded the application pack, please contact Info@stophateuk.org

Registered charity number 1062692



We are seeking to appoint a permanent Helpline Support Coordinator!

Stop Hate UK is a small charity with a mighty mission and our people are at the heart of our success. This is an exciting opportunity to be part of our Support Services team and ensure that we maintain our excellent services. You will provide extra support to callers when required and liaise with other agencies to provide appropriate and person centred, trauma informed support. The role will be hands on within a busy team and has the potential for you to learn and develop a variety of communication and management skills. As your team works around the clock, the successful applicant will need a flexible approach to work. You will need to be creative and innovative the Manager to shape and build our helpline service to meet new challenges and broaden its reach. This role will drive your career forward with support, guidance, and mentorship.

All that is left is for you to apply!

At the core of our charity is a culture of collaboration and best practice, with professional development and career planning at its centre. The environment at Stop Hate UK is one which is built on values of inclusivity, integrity, inspiration, and equality. We look for talented individuals who share our vision for creating a world free from hate, and are committed to ensuring everyone in the UK has access to our services as we continue to expand across the country.

Stop Hate UK welcomes applications from all sections of the community regardless of race, gender or transgender identity, faith, disability, sexual orientation, age, or other aspects of your identity.

All applicants should note that appointment will be subject to a satisfactory

Disclosure and Barring Service check.

