

Recruiting a Vietnamese speaking Helpline Operator to support our work on the 'On Your Side' project

The following shifts are available
(any two of):

Monday: 1000 - 1600

Wednesday: 0800-1400

Thursday: 1000-1600

Friday: 0900-1500

Salary:

£11.50 per hour

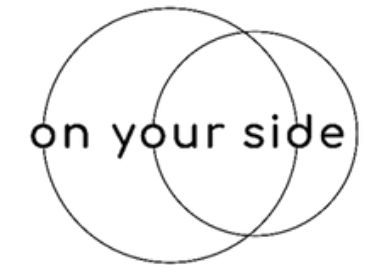
Contract type: Temporary
(project funded until 31st March 2024)

Applications close at 10am on the 3rd of October 2023.

Interviews are to be held in on the 10th of October 2023 on Teams.

For an application pack please visit <https://www.stophateuk.org/volunteering-and-jobs/>

Registered Charity number 1062692



We are seeking to appoint a Vietnamese speaking Helpline Operator to support work on the 'On Your Side' project

We are seeking to appoint a Helpline Operator to support in the delivery of the On Your Side service. On Your Side is a dedicated support service for those who identify as East and Southeast Asian and are impacted by hate.

It is therefore essential that you understand issues faced by these communities. It is also essential that you have an ability to speak and write in English and Vietnamese.

You will be responsible for providing support and advice by telephone and electronic communication to users of the On Your Side Service and Stop Hate UK's other reporting systems. Excellent communication skills, along with good IT skills are essential.

* East and Southeast Asian communities includes people of the following descent: Brunei, Burma, Cambodia, China, East Timor, Hong Kong, Indonesia, Japan, Laos, Macau, Malaysia, Mongolia, North Korea, Philippines, Singapore, South Korea, Taiwan, Thailand, Vietnam and their diasporas.

Stop Hate UK welcomes applications from all sections of the community regardless of race, gender or transgender identity, faith, disability, sexual orientation, age, or other aspects of your identity.

All applicants should note that appointment will be subject to a satisfactory Disclosure and Barring Service check. If you have questions about the position after having downloaded the application pack, please contact info@stophateuk.org

