



Support Service Volunteers

Stop Hate UK are looking for Support Service Volunteers to support in the delivery of Stop Hate UK Support Services. The role will mainly include, but is not limited to, supporting on the 24/7 Stop Hate UK Helpline; follow up contacts to clients; advocacy support and community outreach. Stop Hate UK will provide training to volunteers to support in their voluntary role. The role will be based in the Stop Hate UK London Office and the hours available to volunteer are between 0900-1700 Monday-Friday.

Stop Hate UK Support Service Volunteer will be expected to;

- Confidentially and professionally, deal with different types of contact from the public to provide the best solution for the client contacting Stop Hate UK.
- Work as a team to provide the best support services to the clients of Stop Hate UK and to work independently where needed.
- Utilise Stop Hate UK's IT and online systems such as the secure database.
- Have an awareness of hate related issues or a willingness to learn.
- Committed to the Mission and the Values of Stop Hate UK.
- Volunteers will need to provide two references and pass a DBS check to start in role.

Location of volunteering role?

Volunteers will be based in the Stop Hate UK London Office in Deptford but initial training may be on line due to Covid 19 restrictions.

What does Stop Hate UK offer volunteers?

- Ongoing training and support will be provided by Stop Hate UK.
- Expenses incurred whilst volunteering as a Support Services volunteers will be reimbursed by Stop Hate UK, in accordance with their expenses policy.



- Being part of a leading Hate Crime charity.

How much time do volunteers need to give?

- Volunteers are required to commit to a regular session in the Stop Hate UK London in the Deptford Office.
- Volunteers can work for as many hours per week or month as they choose - but total commitment is vital to ensure that the Support Services can operate successfully.

Are you interested in becoming a volunteer in our Support Services Team?

For a registration form: email info@stophateuk.org