HELPLINE VOLUNTEER OPPORTUNITY

Do you have strong communication and listening skills?

Would you like to help people at difficult times and make a positive difference?

Stop Hate UK are currently seeking volunteers to engage with users of our Helpline and associated services.

If you can spare a few hours per week, to regularly volunteer at our main office in Leeds between 9-5, we would be delighted to hear from you!*

*Ability to speak the following languages: Italian, Russian, Mandarin, Arabic would be particularly beneficial but not essential

Interested in applying?

Please return the completed volunteer application form to info@stophateuk.org

The application form along with further information about this role can be found by following this link https://www.stophateuk.org/jobs-volunteering/

Closing date for applications is 31st March 2020

For any queries about this voluntary role, please contact us at info@stophateuk.org
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WHAT SKILLS AND EXPERIENCE WILL YOU NEED TO VOLUNTEER?

- Strong communication (written and verbal) and listening skills
- Strong attention to detail and accuracy
- Confident telephone manner
- Strong IT and computer skills
- Work well as a part of a team
- Ability to understand the importance of confidentiality
- Adhere to Stop Hate UK’s values
- Be reliable, organised, respectful and committed to anti-discriminatory practice
- Willingness to undergo training and development for this voluntary role as and when required
- Ability to speak the following languages: Italian, Russian, Mandarin, Arabic would be particularly beneficial but not essential

WHAT SUPPORT AND TRAINING WILL YOU GET?

- You will receive an initial induction and ongoing training to prepare you for this role
- You will always have someone to provide support and consultancy while volunteering

All potential volunteers will be asked to provide two references and undergo an enhanced DBS check